## **Service Provider**

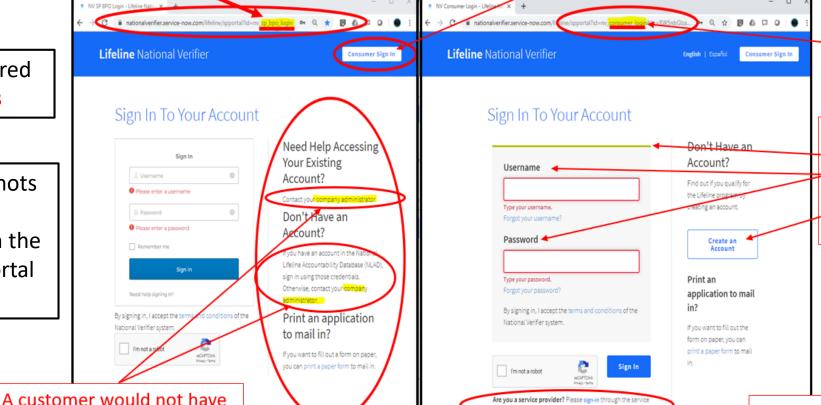
This is the Service Provider URL/Website we use as enrollment agents with the letters "sp\_bpo" in it.

a "company administrator"

Agents are considered

- Service Providers

These Two Screenshots
Demonstrate the
Difference between the
Service Provider Portal
vs Customer Portal



## Customer

If you click "<u>Customer Sign In</u>" or TIME Out from the Service Provider Site, it will take you to this URL/Website. If you attempt to sign into customer URL/<u>Website</u> you will eventually be Locked Out of the Service Provider Portal and must get your National Verifier Password Reset.

The Customer URL/Website literally has "customer" in the URL

## Some Visual Differences:

Gold Border on Sign In Username and Password on outside of the fields Gives Opportunity to Create an Account"

Note: The customer site ask, "Are you a service provider?"