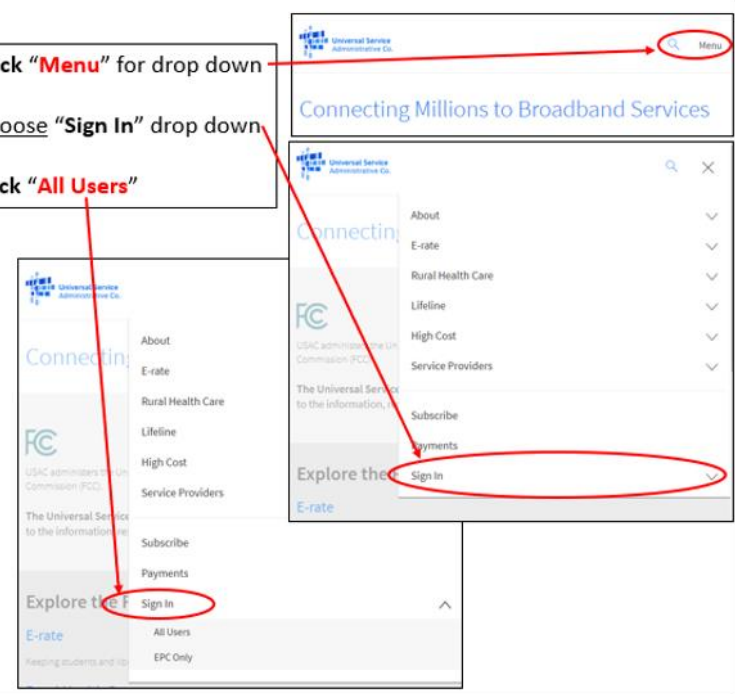


# National Verifier Password Reset Instructions

**1** Go to [www.USAC.org](http://www.USAC.org)

**2**  
 2a) Click **"Menu"** for drop down  
 2b) choose **"Sign In"** drop down  
 2c) Click **"All Users"**



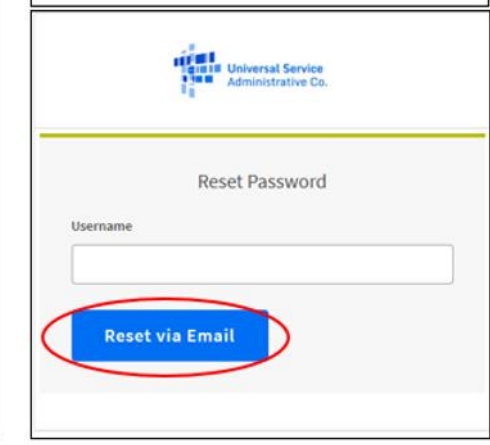
**3** Next Screen Click **"continue"** button



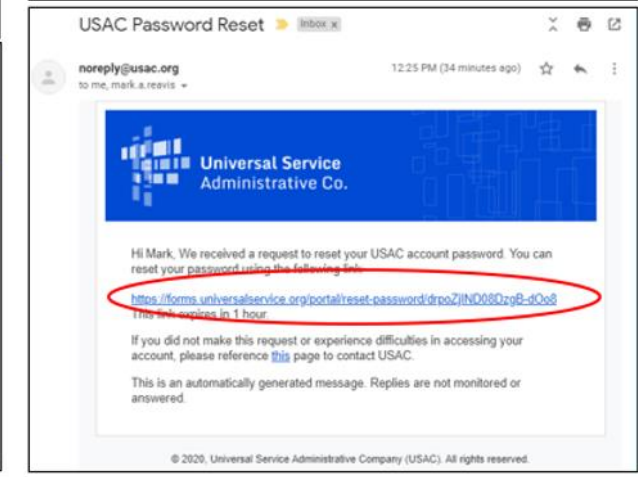
**4** Under the Password Field Click **"Forgot password?"**



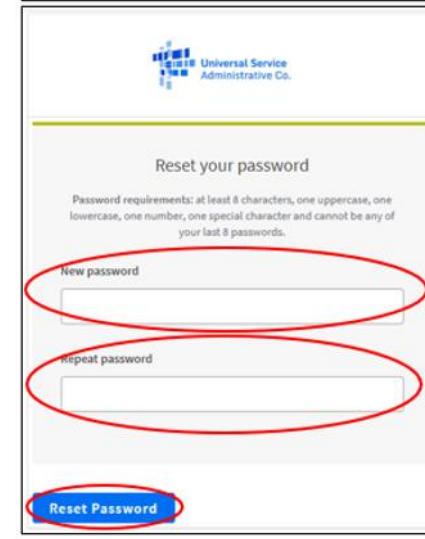
**5** Enter your email address in the **"Username"** field box and Click **"Reset via Email"**



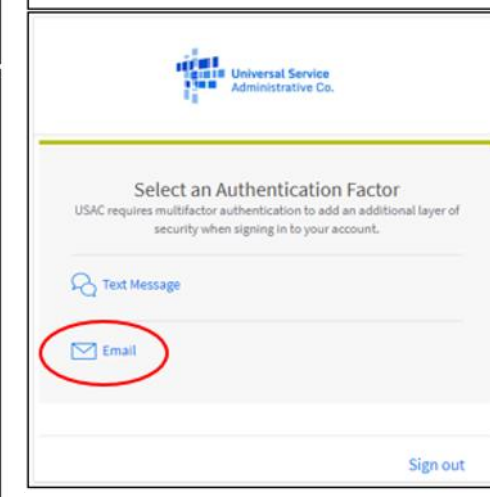
**6** Receive automatic email from USAC with Link. Click the **Link** to Reset Password



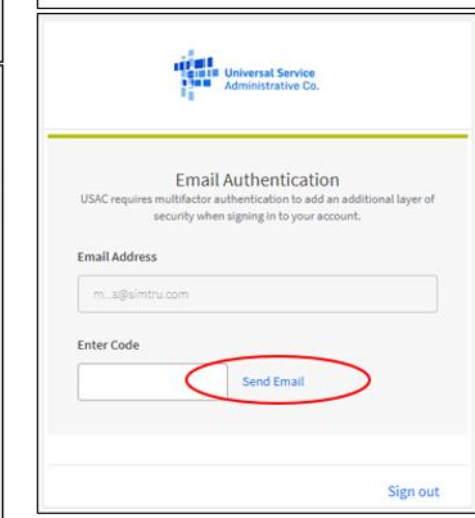
**7** Enter your new password into the **"New password"** field and reenter a second time into the **"Repeat password"** field



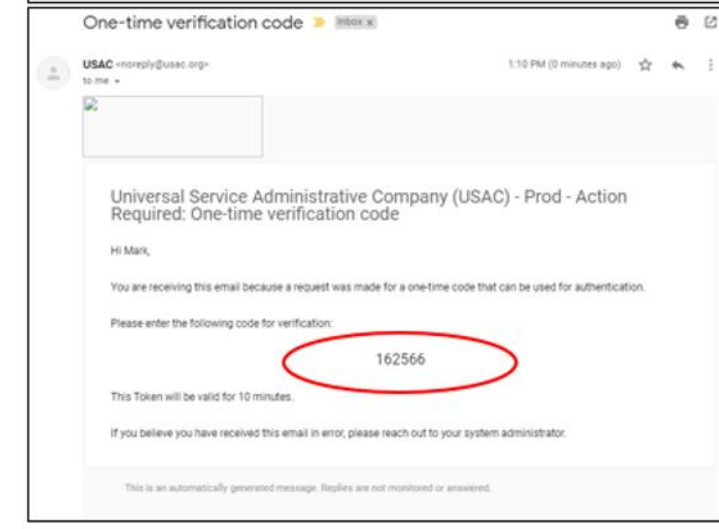
**8** Click **"Email"** to receive the next screen to request a verification code via email



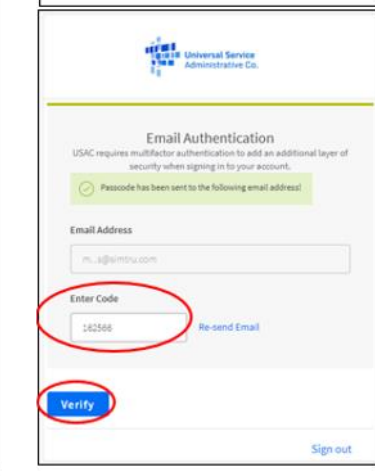
**9** Click **"Send Email"** to receive a verification code



**10** Receive email with verification **code**



**11** **"Enter Code"** into field received from Email and Click **"Verify"**



**12** Click **"Continue"** to go to the National Verifier Production Site to complete customer applications

